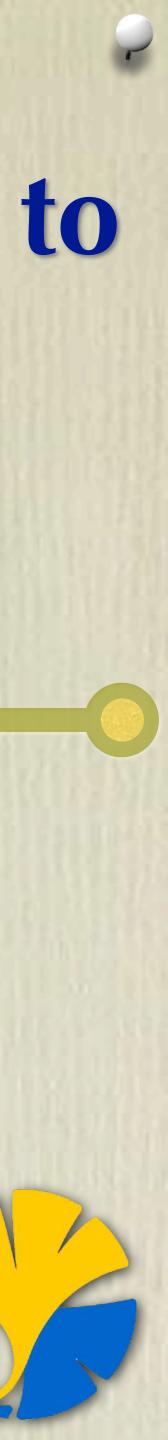
### How can speech technologies support learners to improve their skills of speaking, listening, conversation, and more?

**Nobuaki MINEMATSU Graduate School of Engineering**, The University of Tokyo

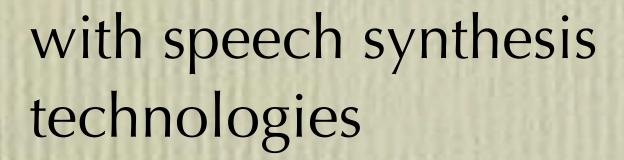








# CALL for speaking (reading aloud), listening, conversation, and more Computer-Aided Language Learning with speech technologies





with speech analysis technologies



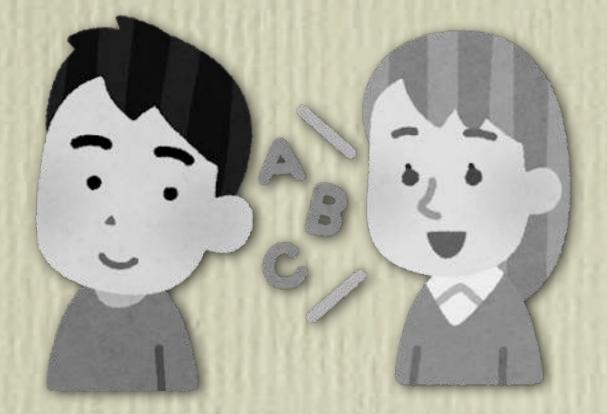


with speech recognition technologies

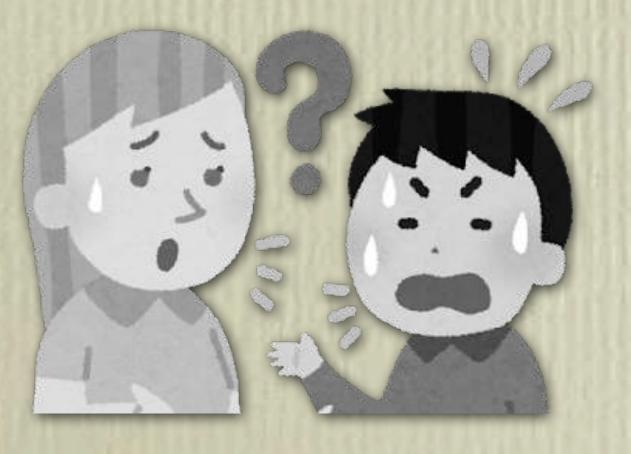


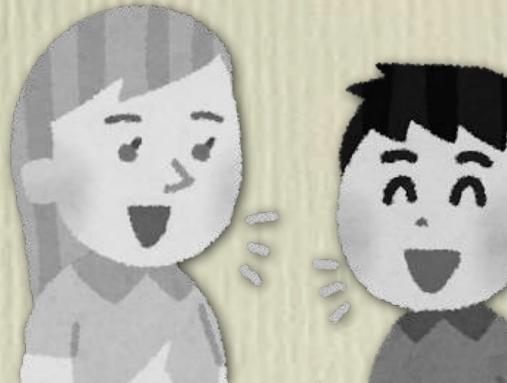
# CALL for speaking (reading aloud), listening, conversation, and more Computer-Aided Language Learning with speech technologies

### with speech synthesis technologies



with speech analysis technologies





with speech recognition technologies



### Word accent of Japanese and its control while speaking

Japanese word accent is pitch accent (H/L accent). Solution Prosody control, including word accent control, is rarely taught in classes. Examples of accent changes when speaking  $\bigcirc$  A noun + another = a compound noun ⑤ あか + えんぴつ → あかえんぴつ Verb conjugation ◎ あるく → あるきます, あるいて, あるい  $\bigcirc$  A bunsetsu + another = an accentual phrase  $\bigcirc$  https:// httpsi

> Word accent control of Japanese is **SOOOO MYSTERIOUS!!**

N. Minematsu, et al., "Automatic speech Conversion," Trans. IEICE, E86-D, 3, 550-557, 2003

|         | <b>o</b> oo<br>oo | 0000         | ooo<br>Ooo   | 600          | 0    |
|---------|-------------------|--------------|--------------|--------------|------|
|         | さんがつ              | ひこーき         | かんごふ         | いもーと         | おは   |
|         | 頭高型               | 中語           | 高型           | 尾高型          | म    |
|         | initial high      | middl        | e high       | tail high    | unad |
|         |                   | 起伯           | 犬式           |              | 픽    |
|         |                   | acce         | nted         |              | unad |
| た、あるかない | 1型<br>type 1      | 2型<br>type 2 | 3型<br>type 3 | 4型<br>type 4 | ty   |
| hrase   | -4型               | -3型          | -2型          | -1型          |      |



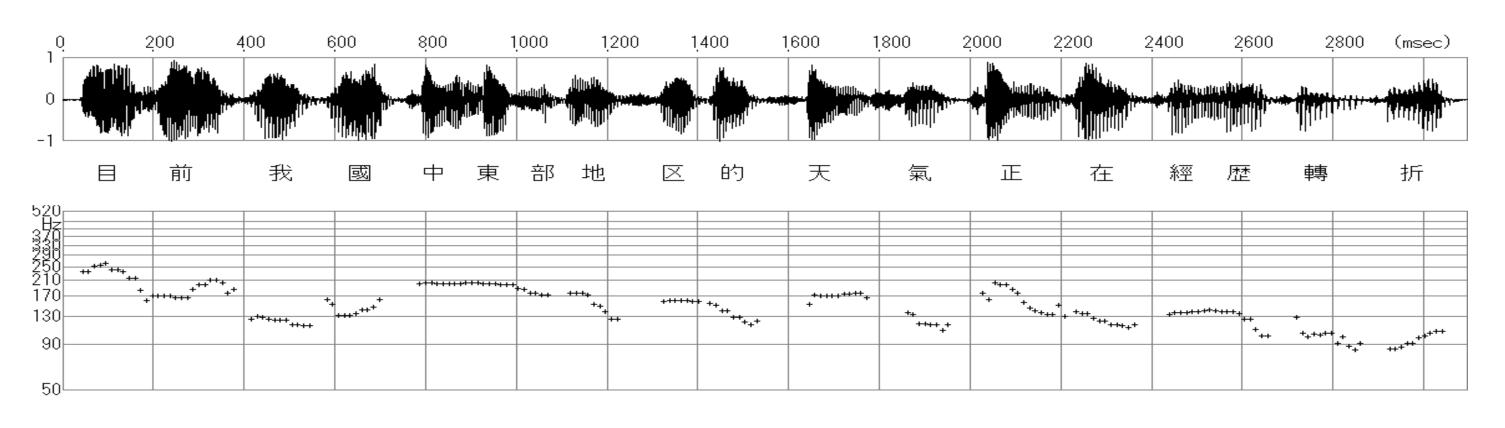


Aese

### Differences in controlling phrase intonation bet. C and J

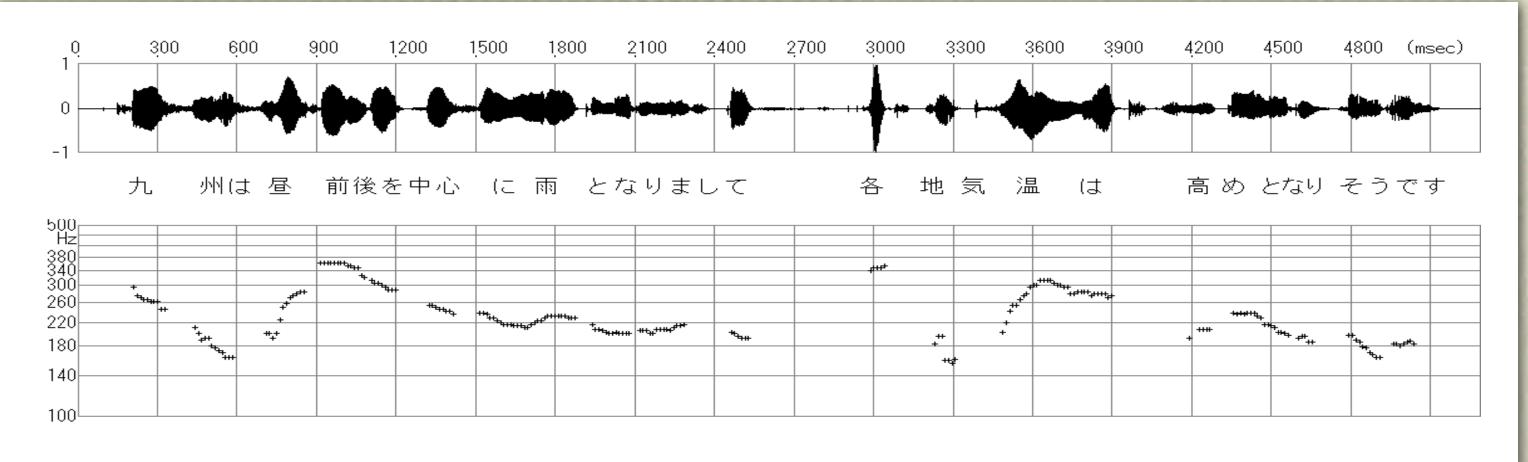
# An interesting example of comparison between Chinese and Japanese Pitch changes acoustically observed in a Chinese utterance (weather forecast)





#### Solution Pitch changes acoustically observed in a Japanese utterance (weather forecast)







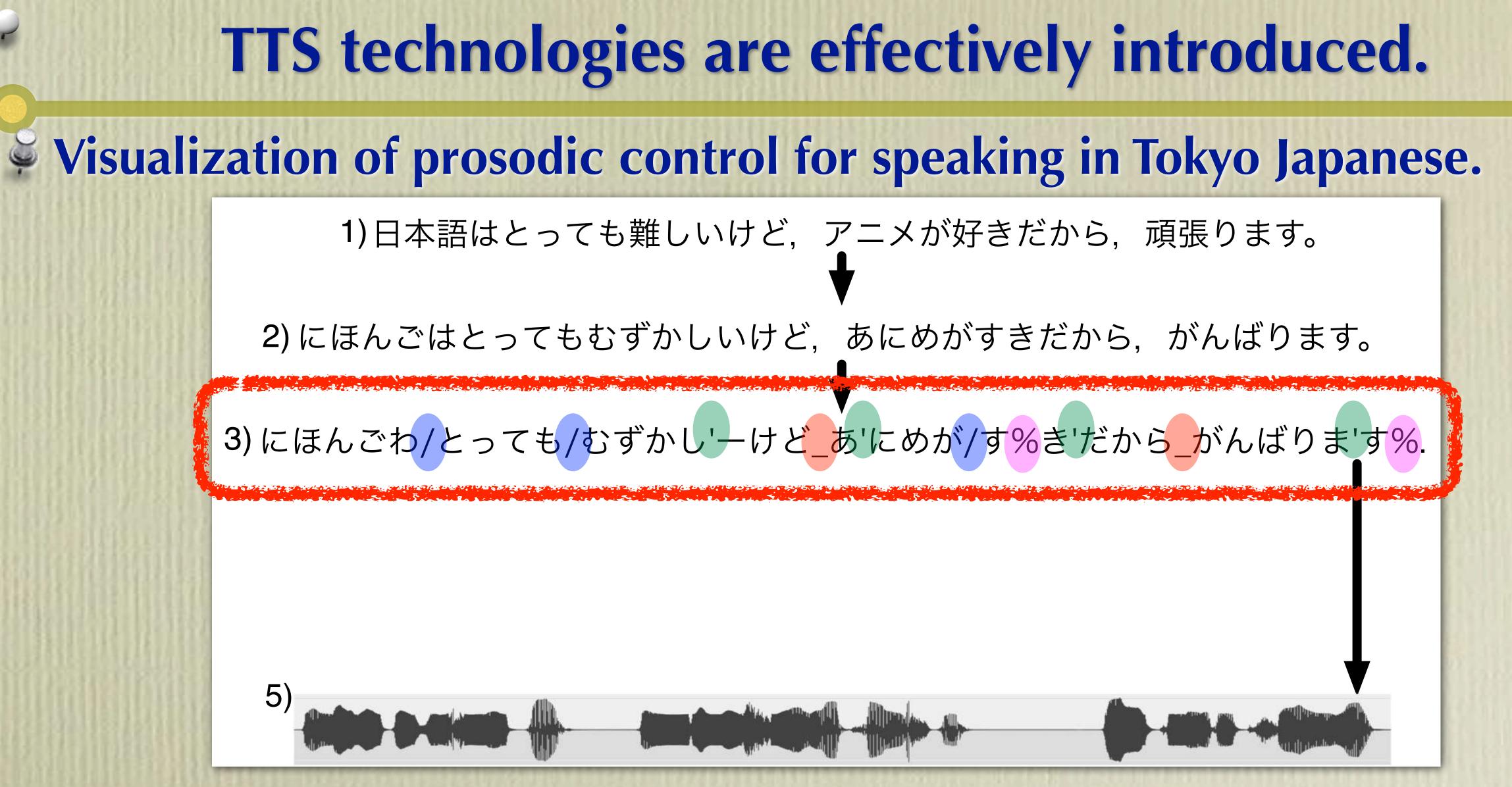
### **Two kinds of language teachers**

# Those teaching to human learners and those to machine learners More-than-50-year history of teaching Japanese prosody to machine learners

# おはようございます







M. Suzuki, et al., "Accent sandhi estimation of Tokyo dialect of Japanese using conditional random fields," Trans. IEICE, E100-D, 4, 655-661, 2017 (IEICE ISS Paper Award)
N. Minematsu, et al., "Development and evaluation of online infrastructure to aid teaching and learning of Japanese prosody," Trans. IEICE, E100-D, 4, 662-669, 2017 (IEICE ISS Paper Award, PSJ Academic Award)



### 1.5-min promotion video for Suzuki-kun of OJAD

#### Suzuki-kun = prosodic reading tutor of Tokyo Japanese in OJAD ♀ "The first and only teaching material to explain prosodic control of TJ for any given text."

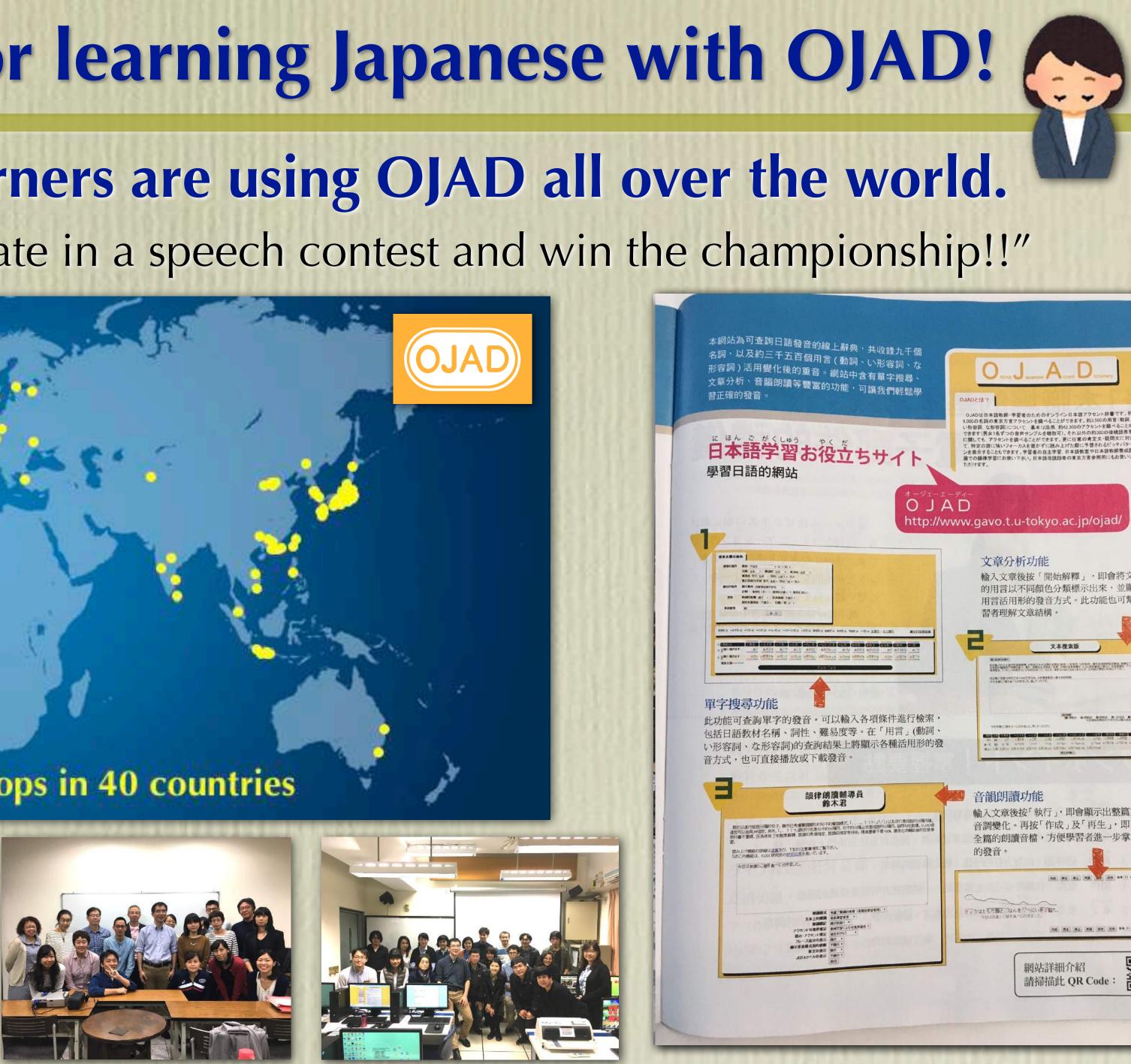








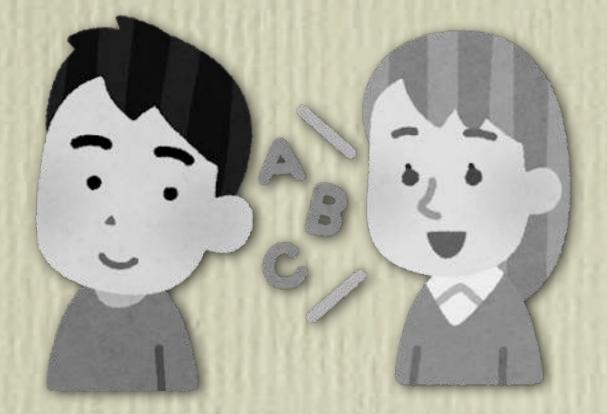




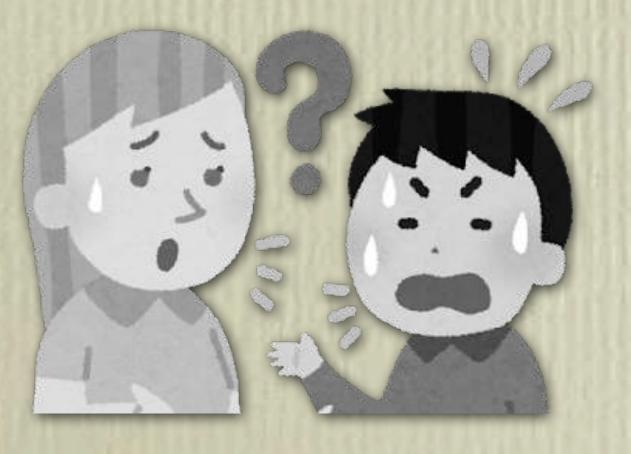


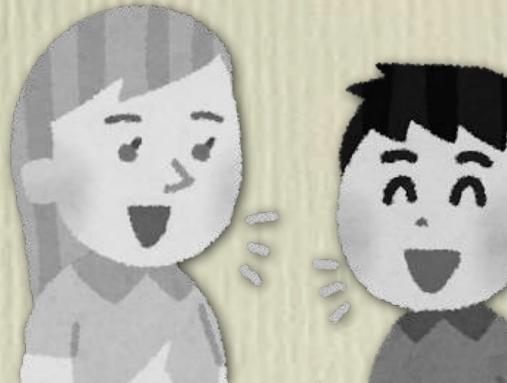
# CALL for speaking (reading aloud), listening, conversation, and more Computer-Aided Language Learning with speech technologies

### with speech synthesis technologies



with speech analysis technologies

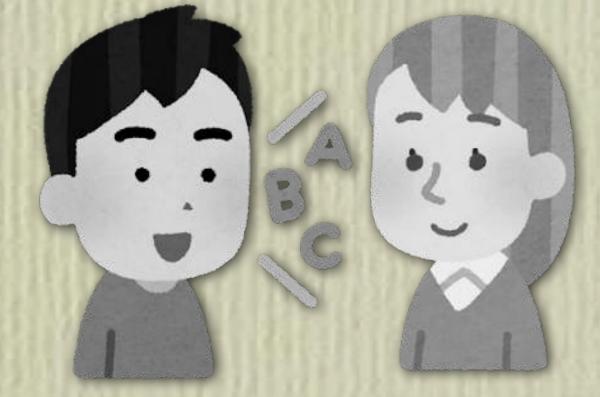




with speech recognition technologies



# CALL for speaking (reading aloud), listening, conversation, and more Computer-Aided Language Learning with speech technologies

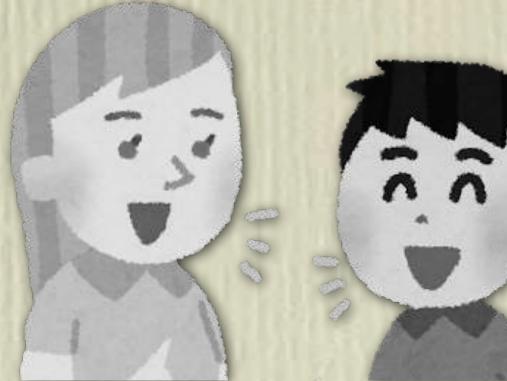


### with speech synthesis technologies



with speech analysis technologies





with speech recognition technologies



### A honest confession from a young Japanese pilot

命がけのリスニング

何か新しいことにチャレンジしてみようってことで、軽い気持ちで飛行機の練習をはじめたのが半年前。 泥沼にはまりつつも、なんとかもう少しで取れそうなところまで来た。

まだ終わったわけではないのだけど、一番大変だったのは無線交信。 予想以上にパイロットはしゃべる仕事だということを痛感。

特に、私が練習している空域は、北米でも有数の混雑地帯で、無線交信の量がはんぱじゃない。 飛行中は、常に誰かがしゃべっているという感じ。そして、管制塔の指示がわからなかったら、最悪の場 合、衝突の可能性もあるわけで、まさに命がけ。

それなのに、

- ・無線なのでノイズが大きい
- ・管制官が早口で訛っている
- ・パイロットも訛っている
- ・エンジンの音が大きい
- ・無線機がボロくて、たまに聞こえなくなる
- ・エリアによっては妨害電波が出ているみたい
- ・コクピットの中はただでさえ緊張して、頭の中が白くなる



#### Listening robustness is needed even in daily conversations!!

Solution of the second second

Solution Office of the second second

#### **Desperate efforts needed for listening**

After becoming a pilot, I realized that a pilot has to talk always with air traffic controllers, and it is under severely degraded conditions.

- machine noses
- communication (channel) noises
- regional and foreign accents
- speaking very fast
- etc



### A training method for robust listening

**Wigh Variability Phonetic Training (HVPT)** Solution with account of the second s Speakers, speaking style, gender, age, accents, background noises, etc Many articles showed the effectiveness of HVPT. Lively+1993, Masuda+2012, Wong+2014, Hwang+2015 Solution For the second state of the second st **Figure 7 Technically-enhanced variability in HVPT** Speech analysis-resynthesis technologies WPT with artificially converted audio samples

Proc. ICPhS, 2019 of English," Proc. SLaTE 2019 (Best Paper Award)

♀ can convert a single utterance into acoustically various versions with its message unchanged.



- H. Zhang, et al., "Computer-aided high variability phonetic training to improve robustness of learners' listening comprehension,"
- A. Guevara-Rukoz, et al, "Prototyping a web-based phonetic training game to improve /r/-/l/ identification by Japanese learners



### **Examples of speech conversion**

Variously converted speech can be obtained easily. "February 14th is a day for people who are falling in love." **Original** VTL x 1.5 (giant), VTL / 1.5 (fairy) **Reverb** a big cathedral **Noise** babble noise (voice noise) 2G mobile phone, air traffic control (ATC) **General Channel Generation** With quantitative control of degree of distortion A small girl is praying in a cathedral, surrounded by chatty tourists and her pray is recorded and transmitted via. a 2G mobile phone network.



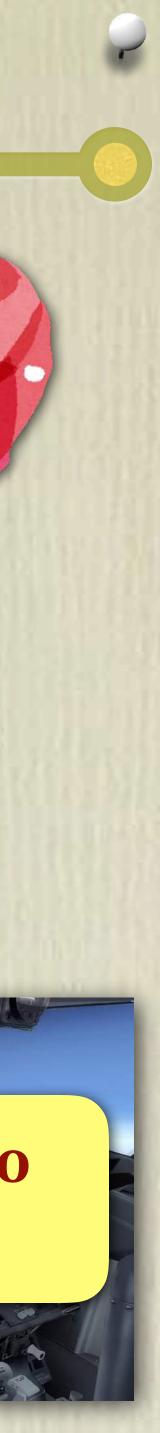


Specific types of distortion with little troubles to native listeners but big troubles to non-native listeners should be good material for robust listening training?









### **Very difficult EIKEN grade 2 listening test**

#### 4-choice questions after listening to monologues or dialogues $\bigcirc$ Male $\rightarrow$ giant pilot (ATC) $\bigcirc$ Female $\rightarrow$ fairy pilot (ATC)



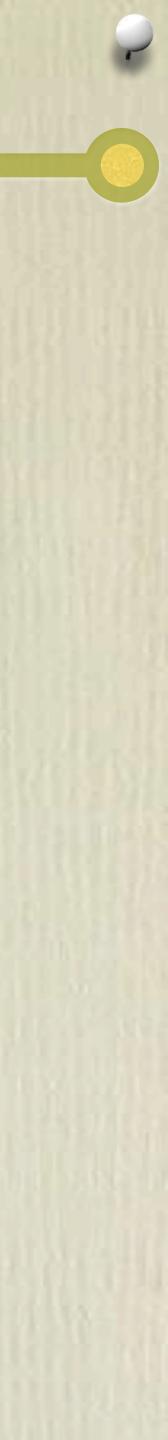


#### Accuracy of Japanese college students and native speakers

| TOEIC   | original | G/F | ATC | G/F + ATC |
|---------|----------|-----|-----|-----------|
| 400-600 | 58.3     |     |     |           |
| 600-800 | 78.2     |     |     |           |
| 800-990 | 81.5     |     |     |           |
| Native  |          |     |     |           |

Question: What is one thing the girl says?

- 1 She is not good at sports.
- 2 She will not go to college.
- 3 She needs more time to study.
- She wants to practice basketball more. 4



### **Very difficult EIKEN grade 2 listening test**

#### 4-choice questions after listening to monologues or dialogues $\bigcirc$ Male $\rightarrow$ giant pilot (ATC) $\bigcirc$ Female $\rightarrow$ fairy pilot (ATC)



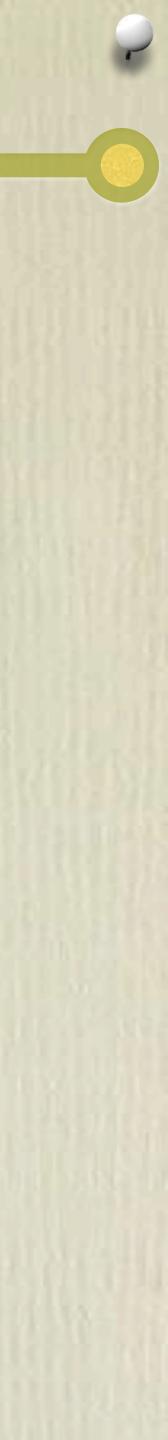


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| TOEIC   | original | G/F         | ATC  | G/F + ATC |
|---------|----------|-------------|------|-----------|
| 400-600 | 58.3     | 50.0        | 30.6 | 32.8      |
| 600-800 | 78.2     | 62.0        | 35.1 | 23.4      |
| 800-990 | 81.5     | <b>79.6</b> | 45.4 | 25.0      |
| Native  |          |             |      |           |

Question: What is one thing the girl says?

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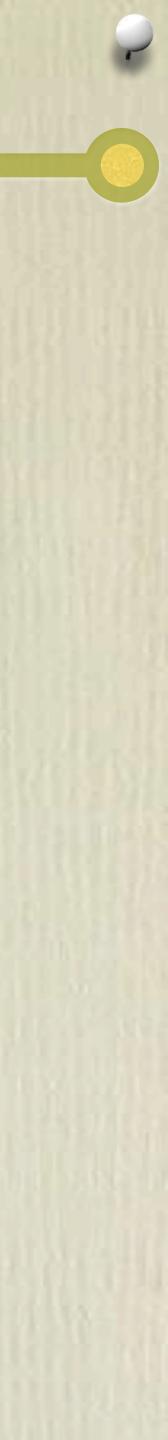


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| 600-800 | 78.2     | 62.0 | 35.1 | 23.4      |
| 800-990 | 81.5     | 79.6 | 45.4 | 25.0      |
| Native  | 100      | 100  | 100  | 93.6      |

Question: What is one thing the girl says?

- 1 She is not good at sports.
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- She wants to practice basketball more. 4



#### **Pre-tests** → **special drills with ATC** → **post-tests**

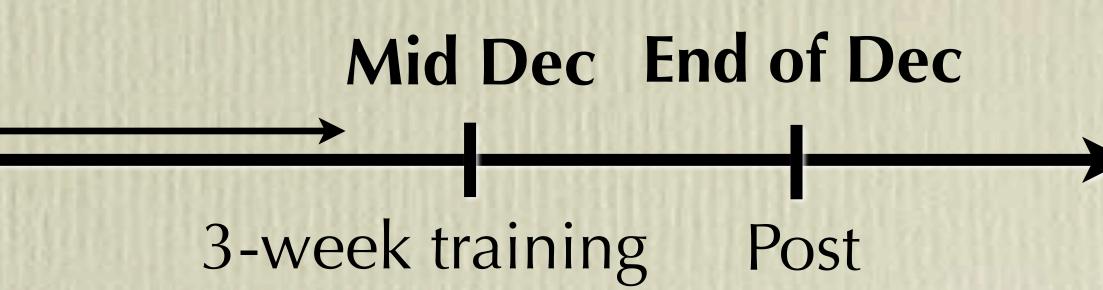
#### **Procedure of the experiments**

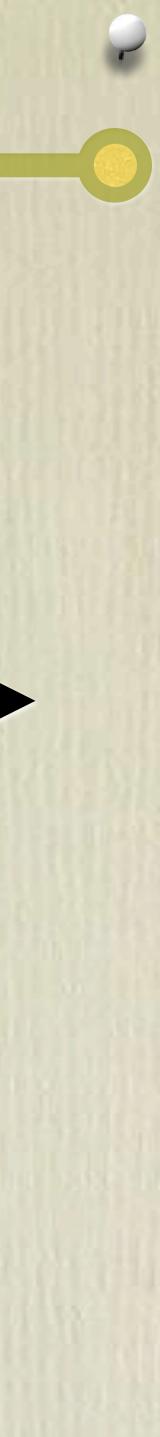
Pre: EIKEN G2 listening tests with original, GF, ATC, and GF+ATC samples.
 Training: Listening drills with varying degrees of ATC distortions only
 Post: EIKEN G2 listening tests (= Pre)

July

five months

Pre





#### **Pre-tests** → **special drills** with ATC → **post-tests**

#### **Procedure of the experiments**

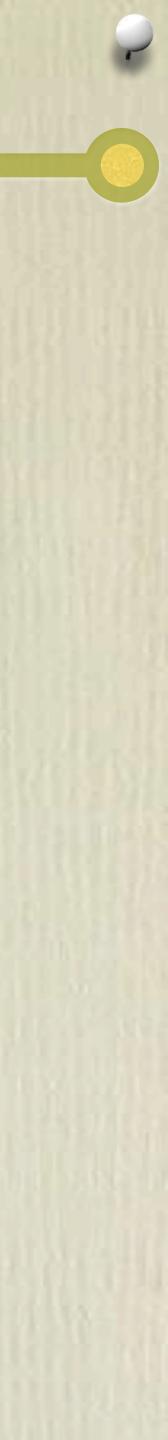
EIKEN G2 listening tests with original, GF, ATC, and GF+ATC samples. **Pre:** Solution Fraining: Listening drills with varying degrees of ATC distortions only

- EIKEN G2 listening tests (= Pre) **Post:**

#### **Effects of technically-enhanced HVPT**

Accuracies of Pre and Post (A: dialogues, B: monologues)

| Part | TOEIC   | N  | Orig. | GF   | ATC  | GF+ATC | Part | TOEIC   | Ν  | Orig. | GF   | ATC  | GF+ATC |
|------|---------|----|-------|------|------|--------|------|---------|----|-------|------|------|--------|
| A    | 400-600 | 15 | 66.7  | 48.3 | 25.0 | 41.7   | A    | 400-600 | 15 | 70.0  | 66.7 | 26.7 | 35.0   |
|      | 600-800 | 32 | 77.3  | 65.6 | 38.3 | 25.8   |      | 600-800 | 32 | 73.4  | 73.4 | 40.6 | 32.8   |
|      | 800–990 | 8  | 84.4  | 84.4 | 43.8 | 21.9   |      | 800–990 | 8  | 96.9  | 96.9 | 75.0 | 40.6   |
| В    | 400–600 | 15 | 50.0  | 43.3 | 28.3 | 23.3   | В    | 400–600 | 15 | 66.7  | 48.3 | 38.3 | 23.3   |
|      | 600-800 | 32 | 65.6  | 48.4 | 39.1 | 30.5   |      | 600-800 | 32 | 61.7  | 51.6 | 42.2 | 35.2   |
|      | 800–990 | 8  | 78.1  | 62.5 | 37.5 | 28.1   |      | 800–990 | 8  | 87.5  | 84.4 | 62.5 | 31.3   |



#### **Pre-tests** → **special drills** with ATC → **post-tests**

#### **Procedure of the experiments**

- **Pre:**
- Solution Fraining: Listening drills with varying degrees of ATC distortions only
- EIKEN G2 listening tests (= Pre) **Post:**

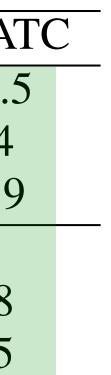
#### **Effects of technically-enhanced HVPT**

Solution Fraction Fraction Presson of the second se

| <br>- | -       |    |       |             |      |       |
|-------|---------|----|-------|-------------|------|-------|
| Part  | TOEIC   | Ν  | Orig. | GF          | ATC  | GF+A  |
| A     | 400–600 | 15 | 9.9   | 35.6        | 2.3  | -11.5 |
|       | 600-800 | 32 | -17.2 | 22.7        | 3.7  | 9.4   |
|       | 800–990 | 8  | 80.1  | 80.1        | 55.5 | 23.9  |
| В     | 400–600 | 15 | 33.4  | 8.8         | 13.9 | 0     |
|       | 600-800 | 32 | -11.3 | 6.2         | 5.1  | 6.8   |
|       | 800–990 | 8  | 42.9  | <b>58.4</b> | 40.0 | 4.5   |

In advanced learners, HVPT with ATC is very effective and ERR is larger than 40%  $\bigcirc$ Further, listening robustness was transferred effectively to other types of stimuli. Proposed HVPT is effective but ATC distortions seem to be too difficult for non-advanced learners.

EIKEN G2 listening tests with original, GF, ATC, and GF+ATC samples.



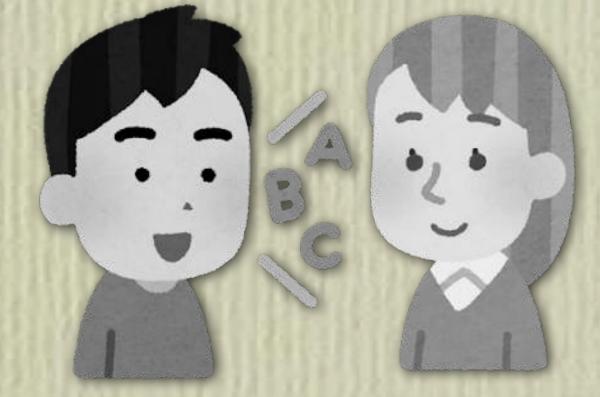
Error Reduction Rate

● Accuracy: 70% → 85%

• ERR = (30-15)/30 = 50%



# CALL for speaking (reading aloud), listening, conversation, and more Computer-Aided Language Learning with speech technologies

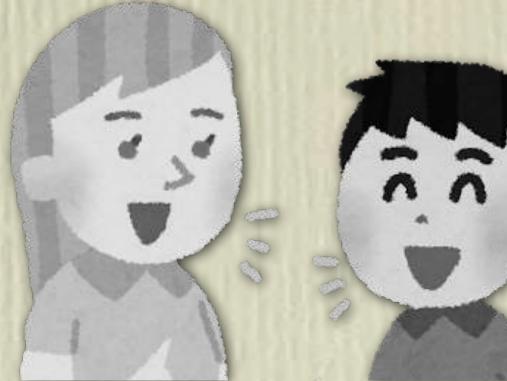


### with speech synthesis technologies



with speech analysis technologies

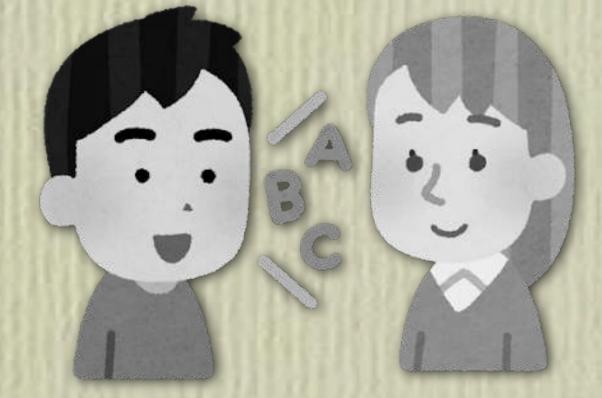




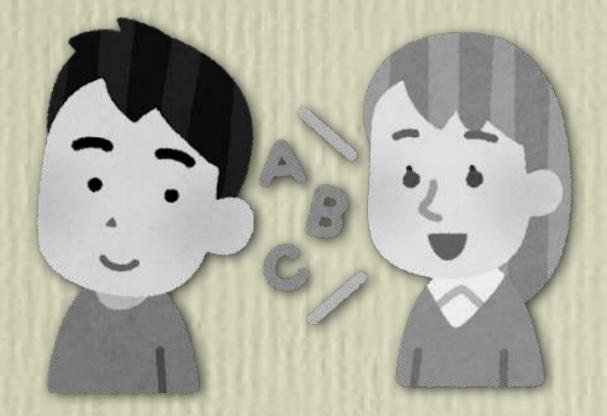
with speech recognition technologies



# CALL for speaking (reading aloud), listening, conversation, and more Computer-Aided Language Learning with speech technologies



### with speech synthesis technologies



with speech analysis technologies





with speech recognition technologies



### **Conversation is a multi-task speech activity.**

#### Listening, understanding, and speaking running almost together

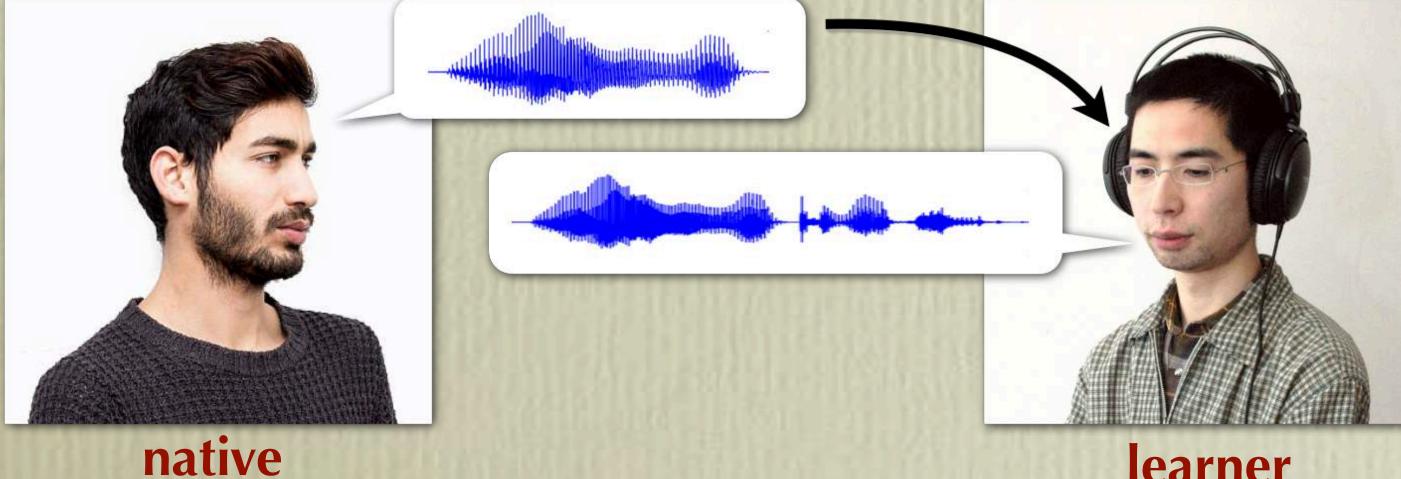


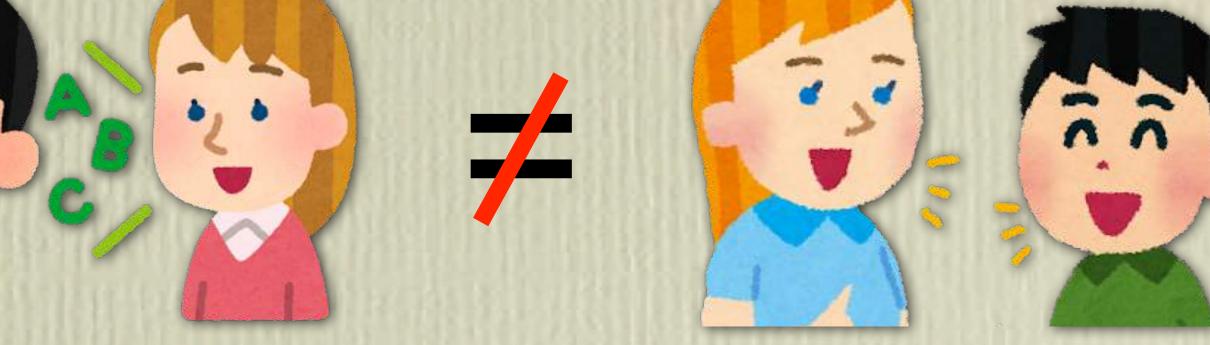


### **Conversation is a multi-task speech activity.**

#### Listening, understanding, and speaking running almost together

#### Shadowing is a multi-task speech training. A special form of listen-and-repeat practice, with as short delay as possible





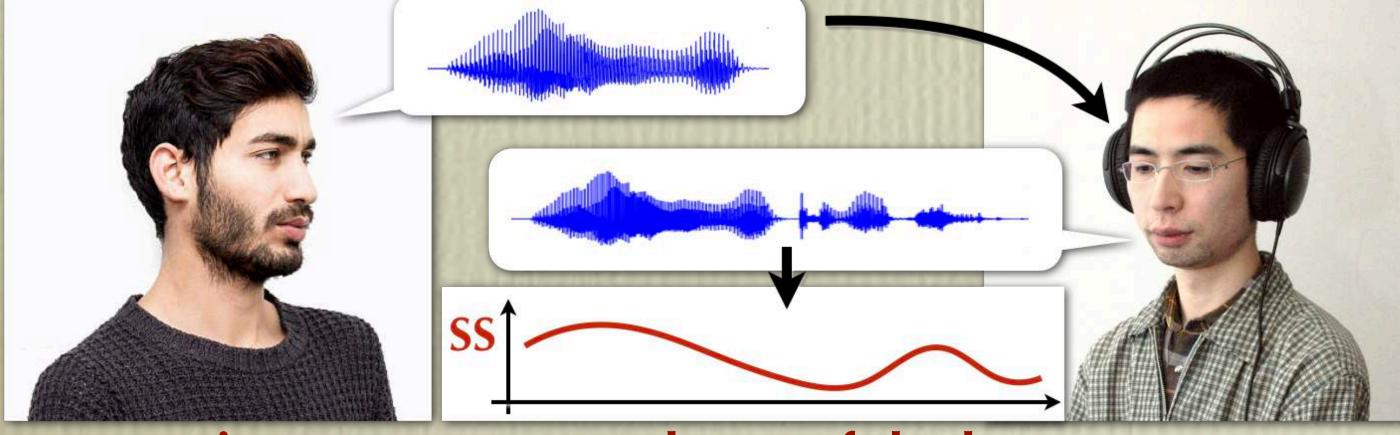
learner



### **Conversation is a multi-task speech activity.**

#### Listening, understanding, and speaking running almost together

#### Shadowing is a multi-task speech training. A special form of listen-and-repeat practice, with as short delay as possible



native

ss=smoothness of shadow



### with ASR

learner



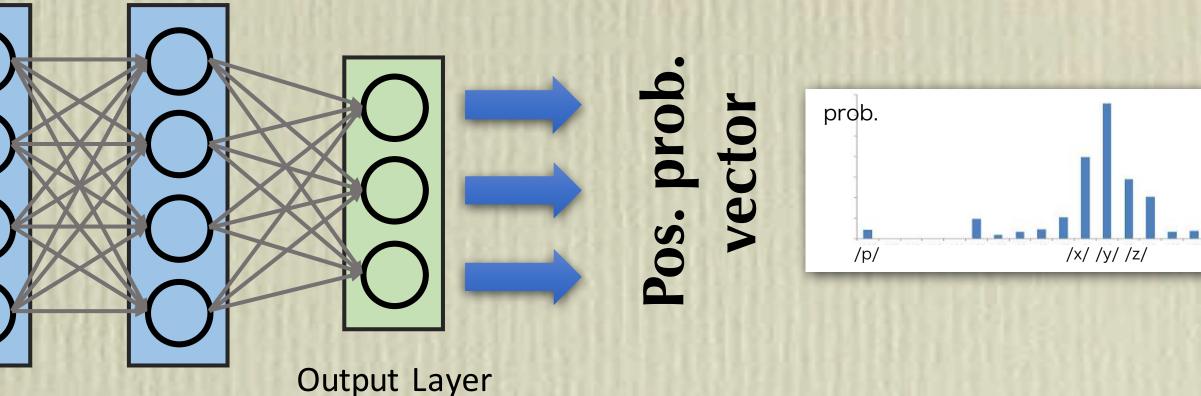
### **Spectrogram is converted to posteriogram**

#### Phoneme posterior probabilities calculated by DNN



**Input Layer** 

#### **W** DNN processing can be viewed as strong abstraction. Spectrogram is acoustic representation, including extra-linguistic features. Solution Posteriogram is phonetic/phonemic representation, suppressing those features. **W** Two methods of DNN-based assessment of shadowing utterances **ONN-GOP** and **DNN-DTW**



Hidden Layers

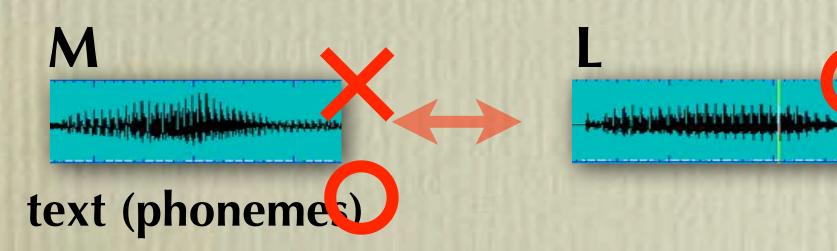


### **DNN-based calculation of GOP**

#### GOP = Goodness Of Pronunciation = phoneme-based posteriors

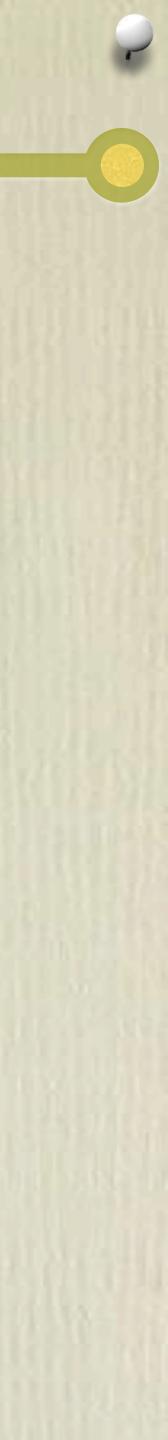
#### +phonemes intended by the model speaker

| time | Frame | Phoneme |
|------|-------|---------|
| t    | 1     | а       |
|      | 2     | а       |
| •    | 3     | u       |
|      | •••   | •••     |
|      | 1232  | sil     |



|      | phoneme |       |     |      |      |  |  |  |  |
|------|---------|-------|-----|------|------|--|--|--|--|
| time | Frame   | sil   | а   | i    | u    |  |  |  |  |
| ÷    | 1       | -0:01 | 0.8 | 0.1  | 0.02 |  |  |  |  |
|      | 2       | -0.01 | 0.7 | 0.1  | 0.1  |  |  |  |  |
| •    | 3       | -0.01 | 0.5 | 0>   | 0.4  |  |  |  |  |
|      |         | •••   | ••• |      |      |  |  |  |  |
|      | 1232    | 0.9   | 0   | 0.01 | 0    |  |  |  |  |

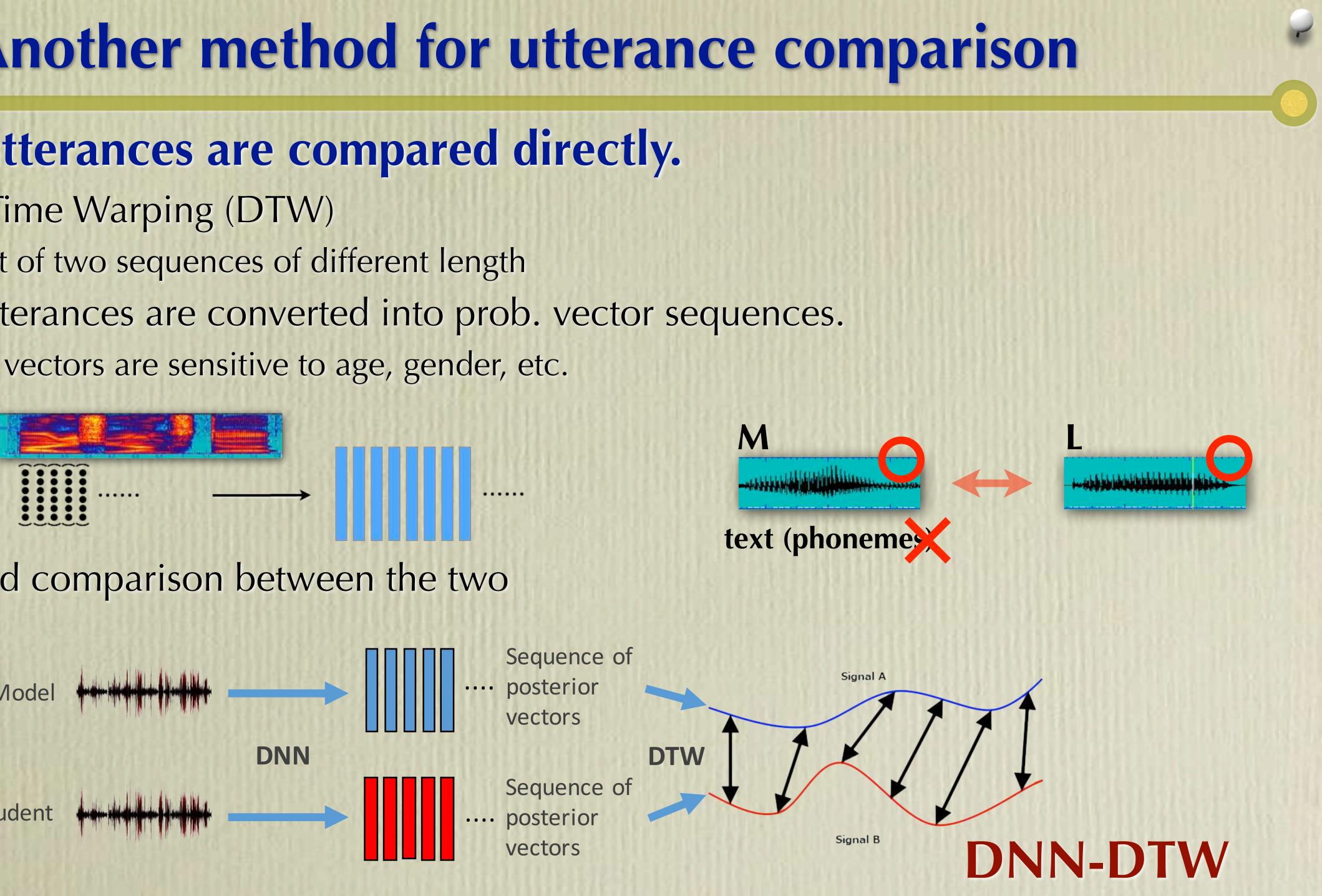
 $GOP = \frac{0.8 + 0.7 + 0.4 + \dots + 0.9}{1232} = 0.63$  **DNN-GOP** 



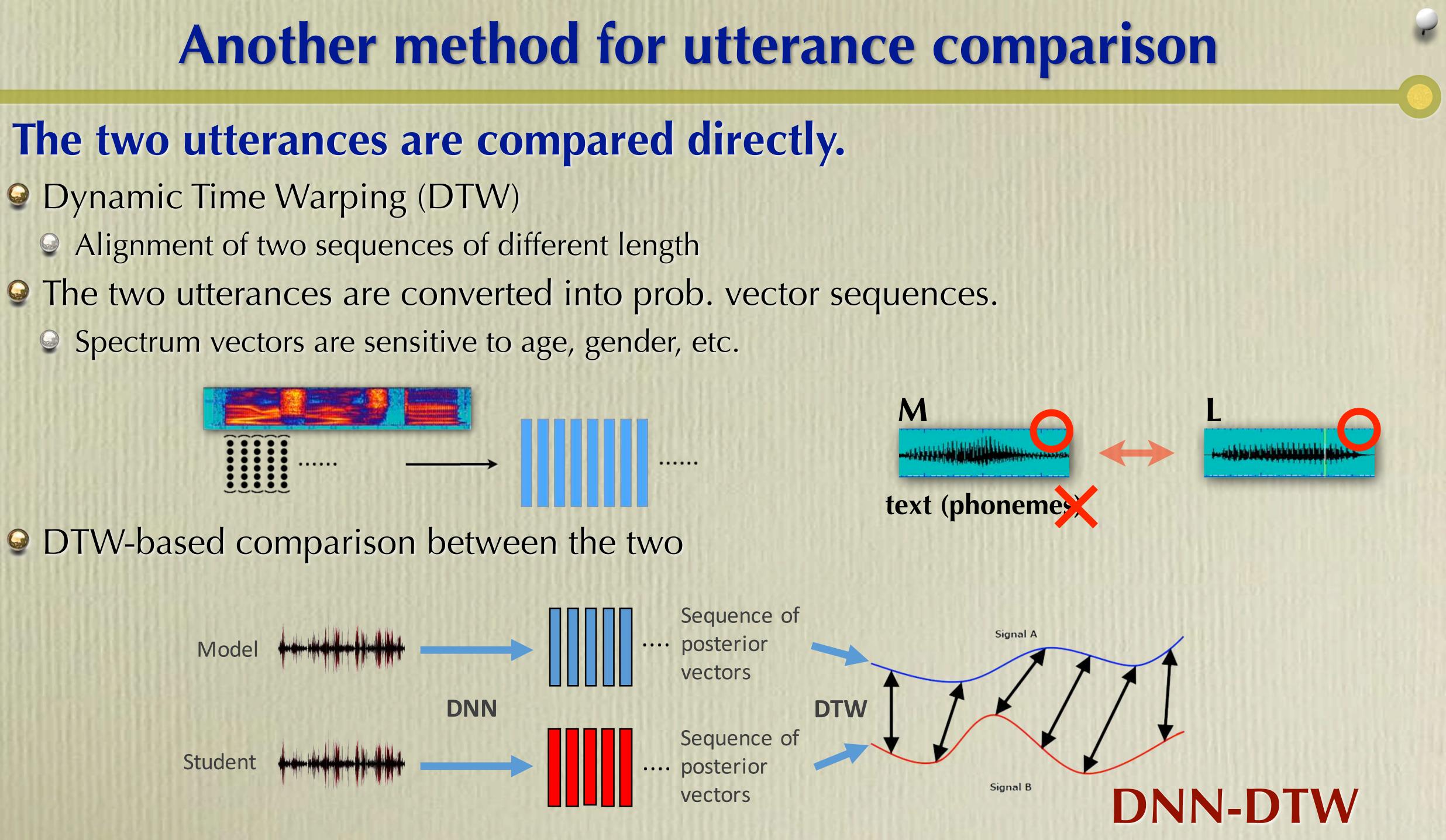
#### **Another method for utterance comparison**

#### The two utterances are compared directly.

- Question of the Warping (DTW)
  - Alignment of two sequences of different length
- - Spectrum vectors are sensitive to age, gender, etc.



OTW-based comparison between the two



#### **Correlations bet. human scores and machine scores**

#### Sentence-based and speaker-based rating scores Sentence-based scores are averaged to obtain speaker-based scores. Regression model to predict human scores Solution States of DNN-GOP and some other features are used for regression.

| Ta | Table 2. Feature-based correlations with teachers' scores |       |       |       |       |  |  |  |  |  |
|----|---|-------|-------|-------|-------|--|--|--|--|--|
|    | features  | Ρ     | S     | С     | P+S+C |  |  |  |  |  |
| -  | bGOP [16]   | 0.74  | 0.83  | 0.71  | 0.83  |  |  |  |  |  |
|    | pGOP  | 0.79  | 0.84  | 0.78  | 0.88  |  |  |  |  |  |
|    | vGOP  | 0.70  | 0.83  | 0.70  | 0.81  |  |  |  |  |  |
|    | cGOP  | 0.79  | 0.82  | 0.78  | 0.87  |  |  |  |  |  |
|    | v1GOP   | 0.63  | 0.78  | 0.64  | 0.75  |  |  |  |  |  |
|    | v2GOP   | 0.42  | 0.41  | 0.43  | 0.46  |  |  |  |  |  |
|    | v0GOP   | 0.71  | 0.75  | 0.78  | 0.78  |  |  |  |  |  |
| -  | DNN-DTW   | -0.66 | -0.84 | -0.69 | -0.80 |  |  |  |  |  |
| -  | RS  | -0.34 | -0.21 | -0.29 | -0.30 |  |  |  |  |  |
| -  | WRR   | 0.79  | 0.81  | 0.71  | 0.84  |  |  |  |  |  |
|    |   |       |       |       |       |  |  |  |  |  |

S. Kabashima, et al., "DNN-based scoring of language learners' proficiency using learners' shadowings and native listeners' responsive shadowings," Proc. Spoken Language Technology, 2018

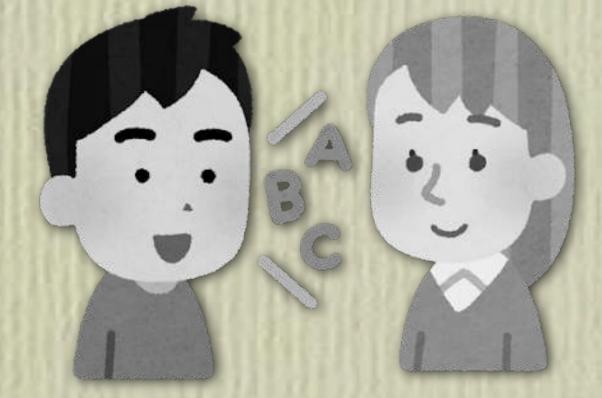
| Table 3. Model-based correlations in a speaker level |      |      |      |       |  |  |  |  |  |
|--|------|------|------|-------|--|--|--|--|--|
| models   | Р    | S    | С    | P+S+C |  |  |  |  |  |
| bGOP [16]  | 0.74 | 0.83 | 0.71 | 0.83  |  |  |  |  |  |
| Lasso  | 0.84 | 0.89 | 0.76 | 0.90  |  |  |  |  |  |
| SVR  | 0.85 | 0.89 | 0.83 | 0.89  |  |  |  |  |  |
| <b>Random Forest</b>                                 | 0.77 | 0.84 | 0.79 | 0.86  |  |  |  |  |  |
| inter-rater  | 0.77 | 0.69 | 0.86 | 0.87  |  |  |  |  |  |

**Table 4**. Model-based correlations in a sentence level

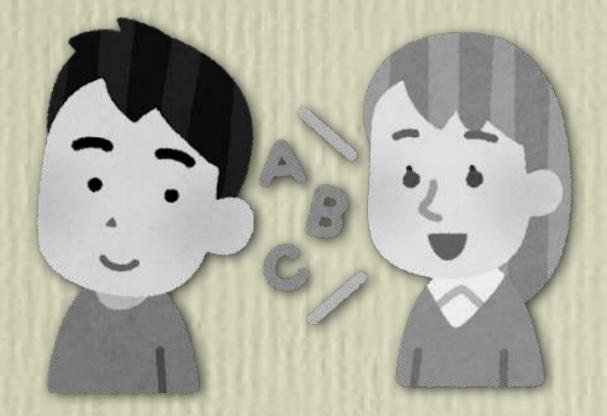
| models        | Ρ    | S    | С    | P+S+C |
|---------------|------|------|------|-------|
| Lasso         | 0.68 | 0.73 | 0.65 | 0.77  |
| SVR           | 0.70 | 0.73 | 0.68 | 0.78  |
| Random Forest | 0.67 | 0.68 | 0.61 | 0.74  |
| inter-rater   | 0.58 | 0.54 | 0.74 | 0.75  |



# CALL for speaking (reading aloud), listening, conversation, and more Computer-Aided Language Learning with speech technologies



### with speech synthesis technologies



with speech analysis technologies

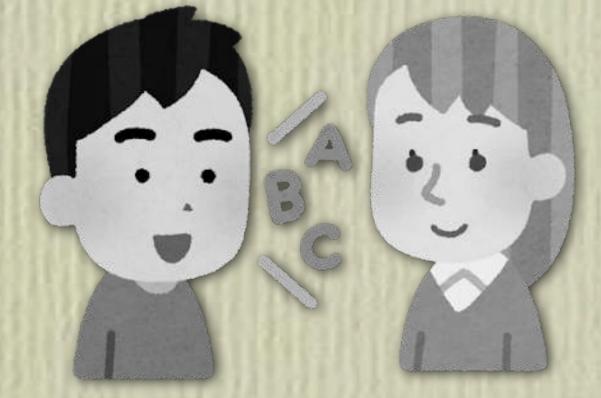




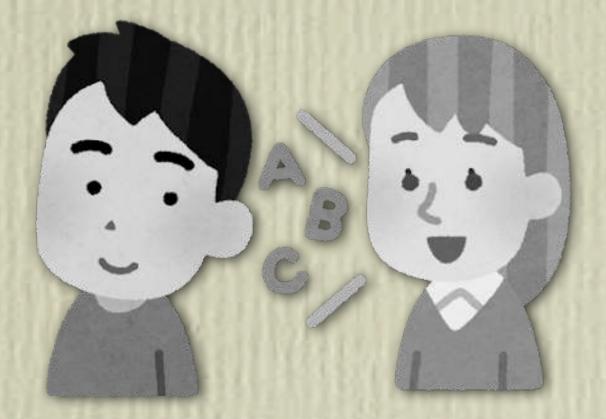
with speech recognition technologies



# CALL for speaking (reading aloud), listening, conversation, and more Computer-Aided Language Learning with speech technologies

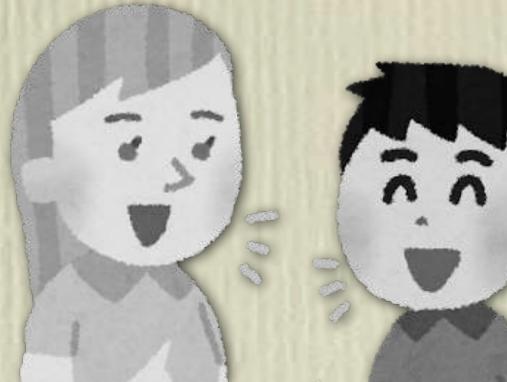


### with speech synthesis technologies



with speech analysis technologies



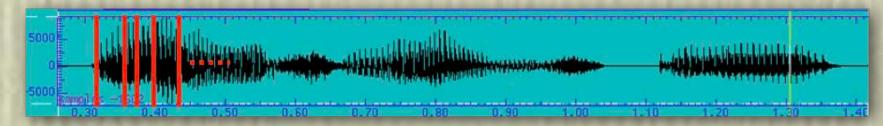


with speech recognition technologies



#### **DNN-GOP and DNN-DTW**

# **W** DNN-GOP = comparison bet. an L2 utterance and native models



#### +phonemes intended by the model speaker

| time | Frame | Phoneme | time   | Frame | sil   | а   | i    | u    |
|------|-------|---------|--------|-------|-------|-----|------|------|
| ÷    | 1     | а       |        | 1     | -0:01 | 0.8 | 0.1  | 0.02 |
|      | 2     | а       |        | 2     | -0:0± | 0.7 | 0.1  | 0.1  |
| ľ    | 3     | u       | •••••• | 3     | -0.01 | 0.5 | 0,   | 0.4  |
|      |       |         |        |       |       |     |      |      |
|      | 1232  | sil     |        | 1232  | 0.9   | 0   | 0.01 | 0    |

Model

phoneme



DNN

...

...

Student

Solution ONN-DTW = comparison bet. an L2 utterance and its native version

# Native-likeness

**DNN-GOP** 

Sequence of posterior vectors

Sequence of ···· posterior vectors

**DNN-DTW** Signal A

DTW Signal B



### **Accented pronunciations are OK**

#### if they are intelligible or comprehensible enough.

What is the definition of intelligible/comprehensible enough prons?

- Interesting experimental facts

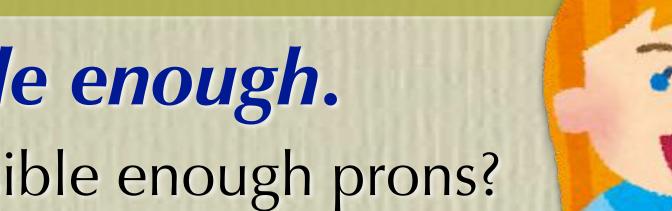
  - Some extreme samples of transcriptions

"The misquote was retracted with an apology."

- # the misquote was retracted with an apology
- # the misquote was retracted with an apology
- # the misquote was retracted with an apology #
- # the misquote was retracted with an apology #
- the misquote quote was retracted with an apology
- the misquote was [S>] attr(acted)- [
- the misquote was attra(cted)- was retracted with an apology
- the misquote was attract was retracted with an apology
- the misquote was attracted with an apology
- the misquote was attracted with an apology

Utterances of a learner are more intelligible to him/her than native utterances

N. Minematsu, et al., "Measurement of objective intelligibility of Japanese accented English using ER Japanese) database," Proc. INTERSPEECH, 1481-1484, 2011



#### 

- i don't know
- sammy's coat was instructed
- constructed
- distracted @
- was instructed with an apology
- @ by an apology
- something @ without apology
- @ was something
- instructed with an apology
- an apology



h Read by

### What kind of technologies are needed for learners?

#### "" "How are my utterances perceived by listeners?"

#### "The misquote was retracted with an apology."

- # the misquote was retracted with an apology
- # the misquote was retracted with an apology
- # the misquote was retracted with an apology #
- # the misquote was retracted with an apology #
- the misquote quote was retracted with an apology
- the misquote was [S>] attr(acted)- [
- the misquote was attra(cted)- was retracted with an apology
- the misquote was attract was retracted with an apology

Utterances of a learner are more intelligible to him/her than native utterances.

$$\operatorname{argmax} P_l(w|o)$$

W = prediction of what listeners perceived.

N. Minematsu, et al., "Measurement of objective intelligibility of Japanese accented English using ERJ (English Read by Japanese) database," Proc. INTERSPEECH, 1481-1484, 2011

 i don't know sammy's coat was instructed constructed distracted @ was instructed with an apology @ by an apology something @ without apology • @ was something



### $\operatorname{argmax} P_s(w|o)$

W

= prediction of what the speaker meant.



### **Online observation of listeners' behaviors**

#### Measurement of listening efforts or cognitive load Ģ

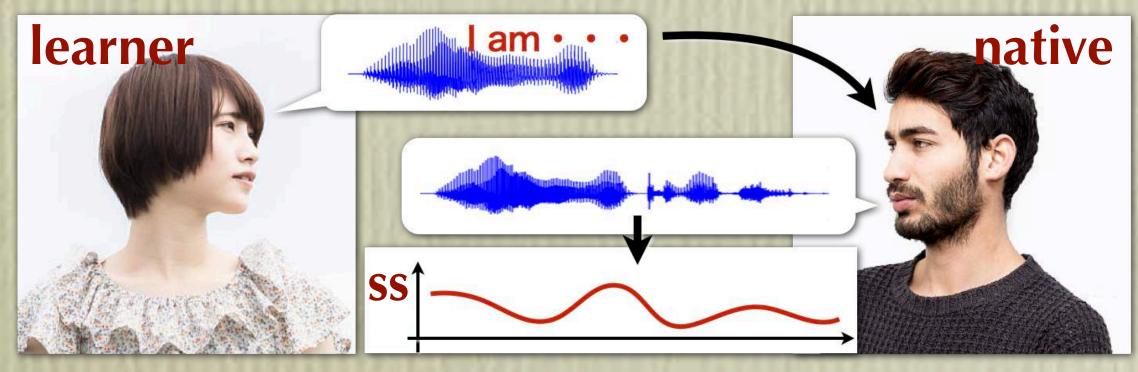
Solution Sector Electroencephalogram (EEG) for listening efforts (Song+'18) Pupillometry for cognitive load (Govender+'18)

native listener

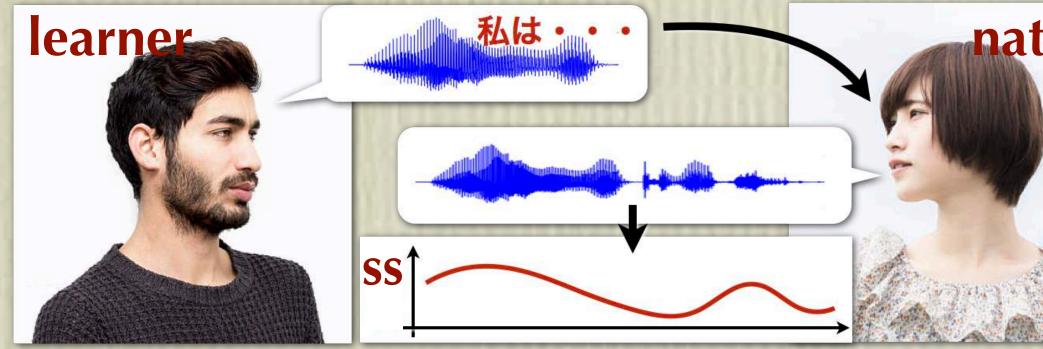


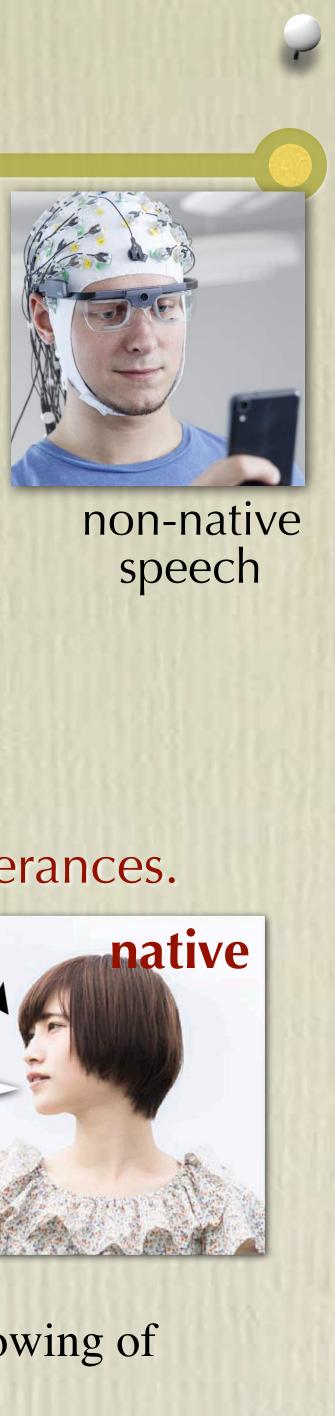
### **Online observation of listeners' behaviors**

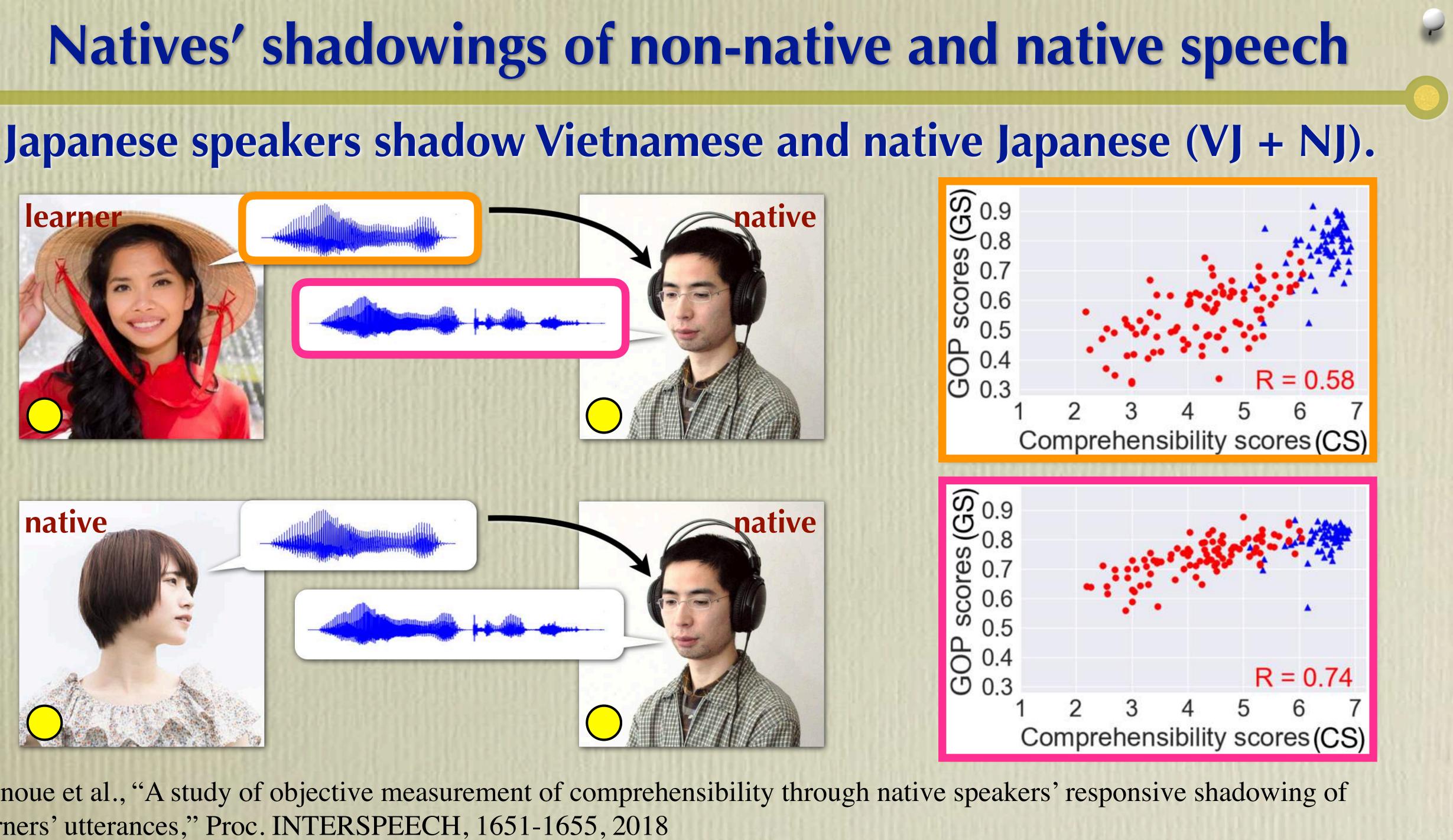
native Measurement of listening efforts or cognitive load listener See Electroencephalogram (EEG) for listening efforts (Song+'18) Pupillometry for cognitive load (Govender+'18) **Solution** Native listeners' shadowing of learners' utterances Shadowing = almost simultaneous reproduction of what a speaker said. Smooth shadowing = easy understanding = low listening efforts / low cognitive load Solution States and the second second



Y. Inoue et al., "A study of objective measurement of comprehensibility through native speakers' responsive shadowing of learners' utterances," Proc. INTERSPEECH, 1651-1655, 2018

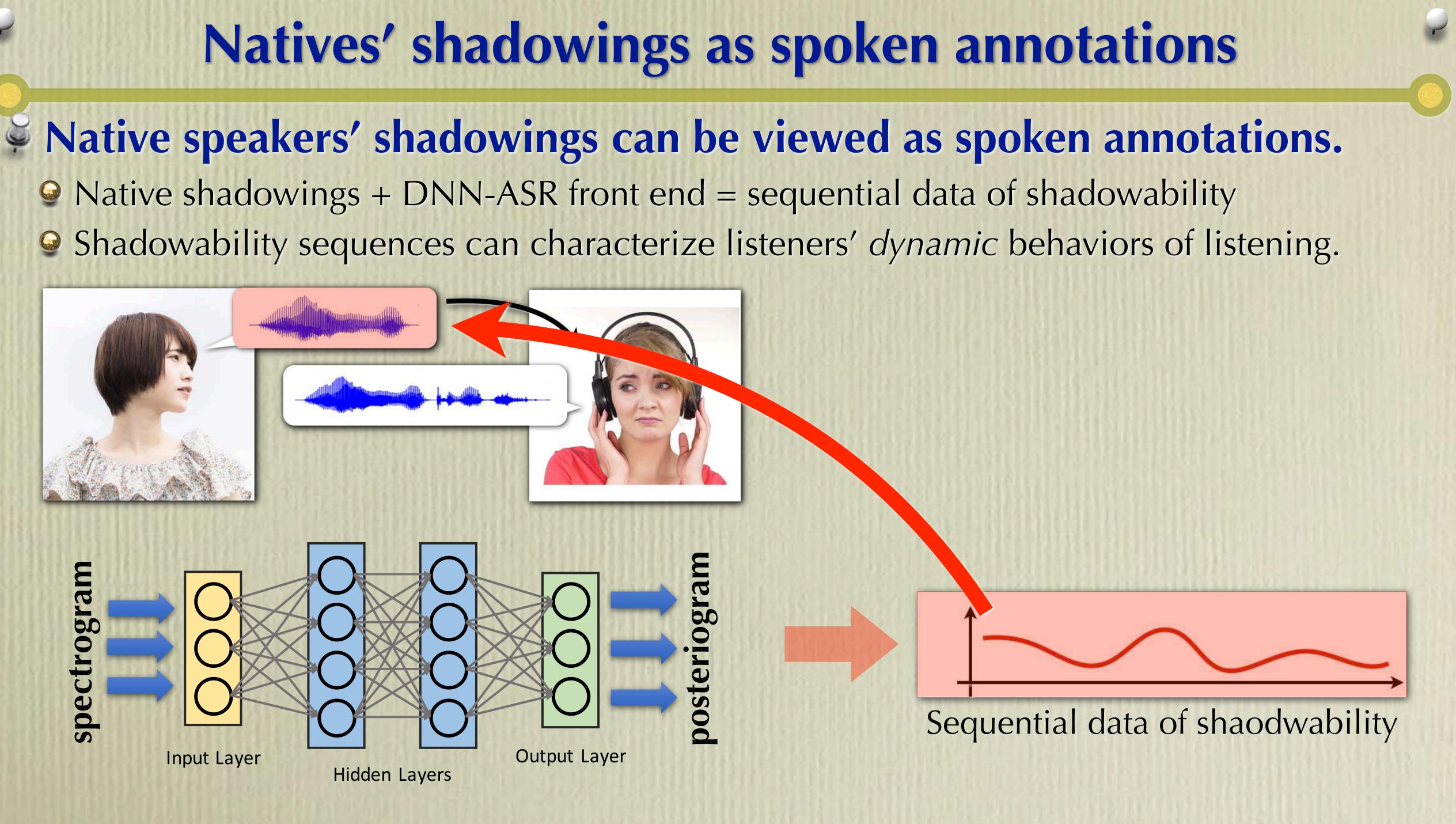


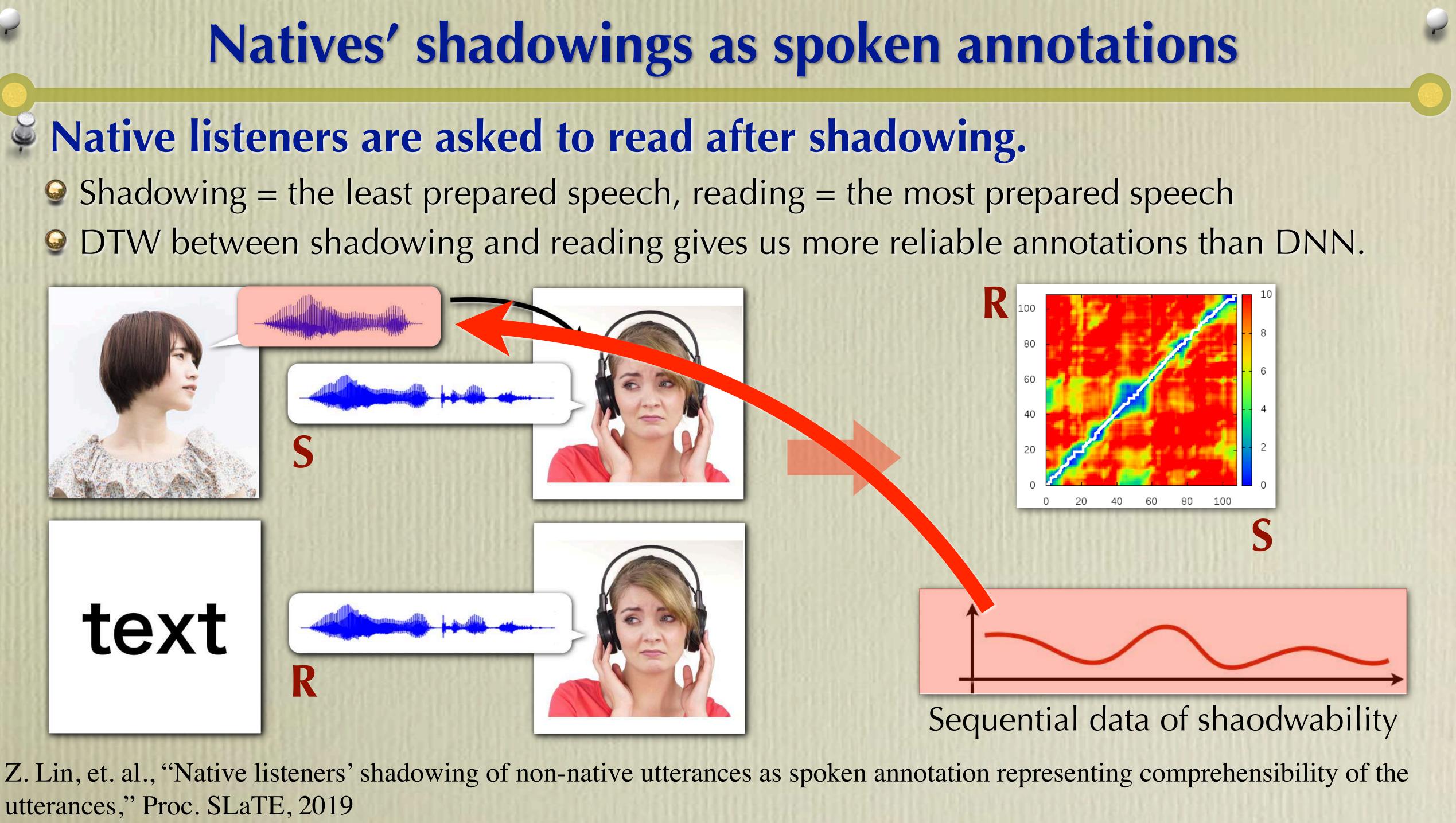




Y. Inoue et al., "A study of objective measurement of comprehensibility through native speakers' responsive shadowing of learners' utterances," Proc. INTERSPEECH, 1651-1655, 2018

### Shadowability sequences can characterize listeners' dynamic behaviors of listening.

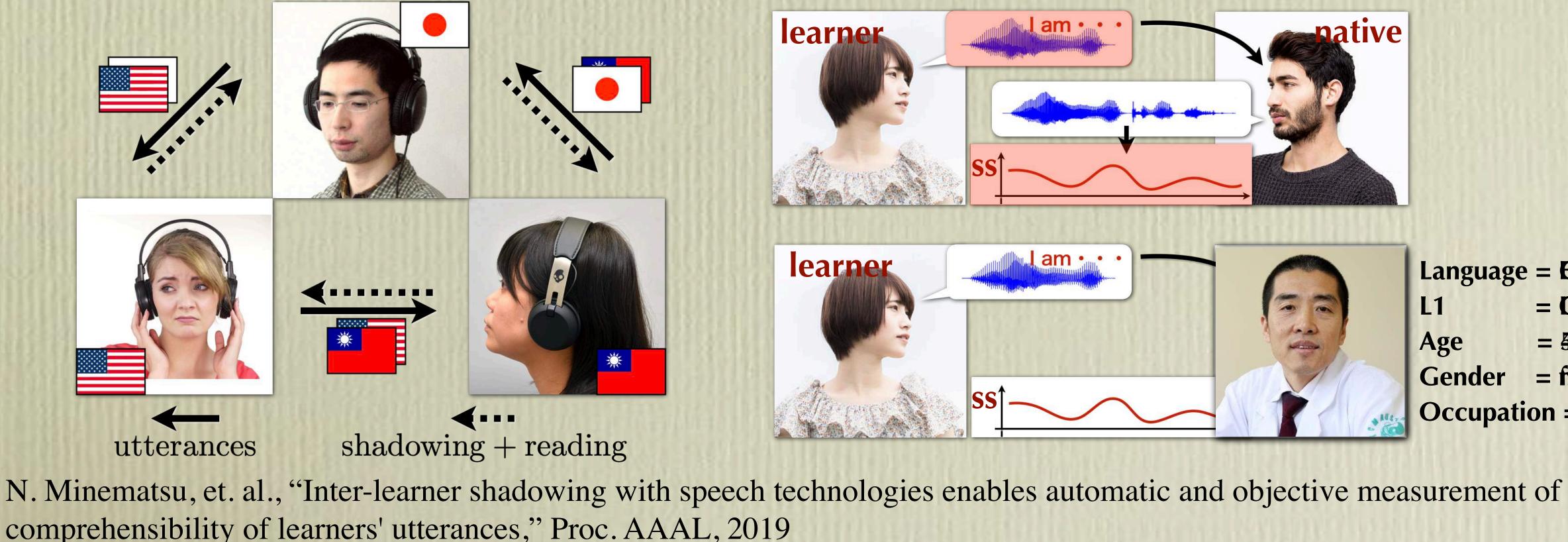




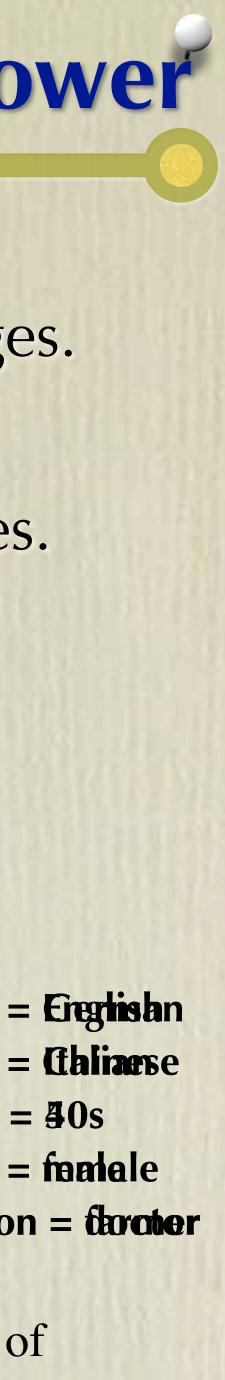
utterances," Proc. SLaTE, 2019

### Inter-learner shadowing (ILS) to develop a virtual shadower

#### **Every learner can be shadowed by shadowing other learners.** Ş Soluter-supportive framework among all the language learners irrespective of languages. **Foward development of a virtual shadower** Solution Stanguage-independent virtual shadower which can simulate various listener profiles.



Language = Eregtistan L1 = 40sAge Gender **Occupation = florater** 

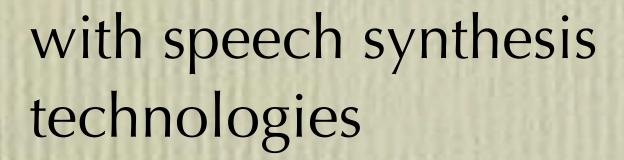




#### 140 tutorial workshops



# CALL for speaking (reading aloud), listening, conversation, and more Computer-Aided Language Learning with speech technologies





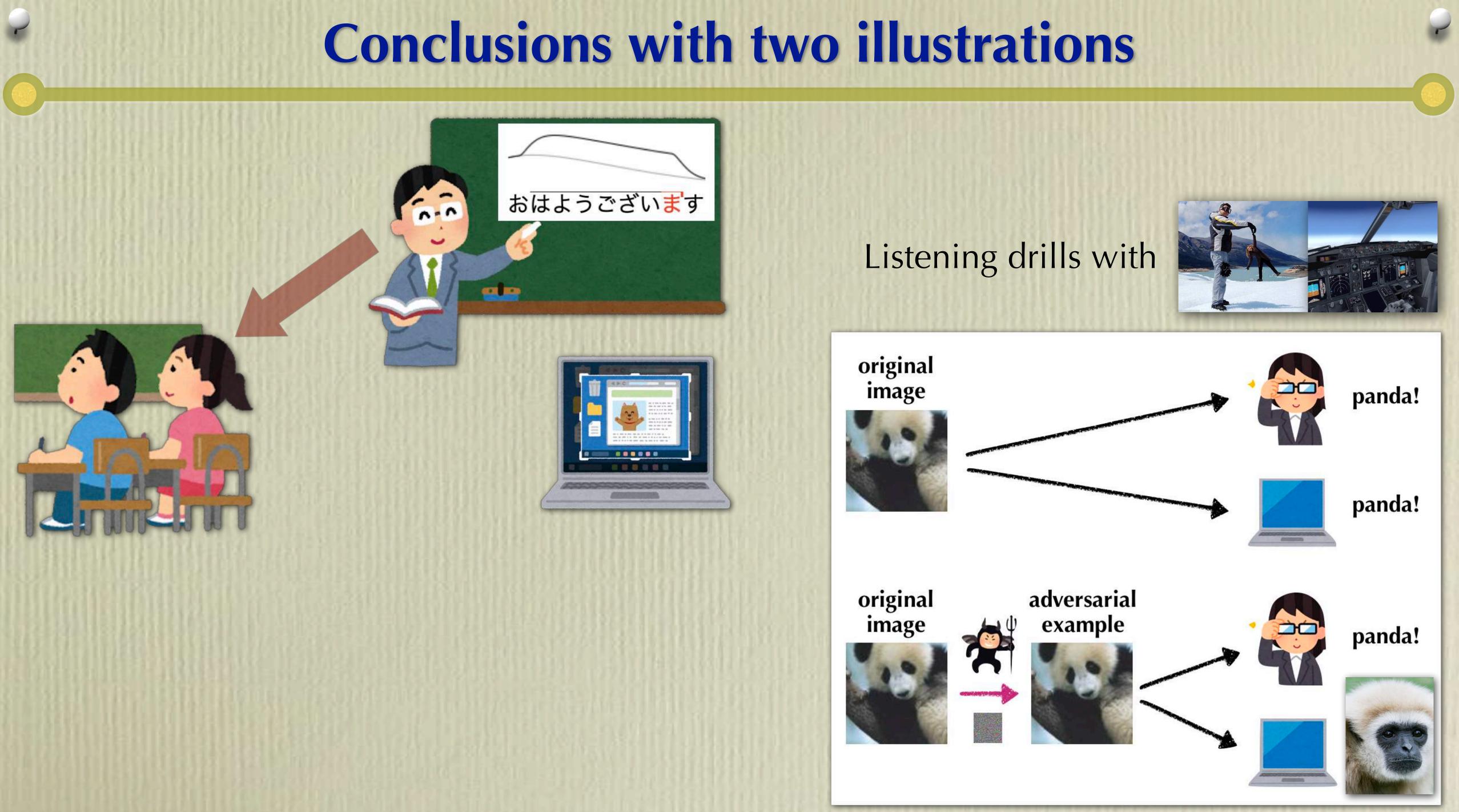
with speech analysis technologies





with speech recognition technologies





#### **Conclusions with two illustrations**



## $\operatorname{argmax} P_l(\mathfrak{s} \mid \mathfrak{h})$

25)





